Lamplight

Background information

Lamplight is a secure, online case management and monitoring database system designed to be used by the whole team. Lamplight allows real-time analysis of an organisation's work, clients, and impact. Lamplight's reporting functions are extremely powerful with a user-friendly interface which instantly updates as changes to the system are made.

Lamplight is flexible and easy to use with a core system that can be expanded with a wide range of modules. The system is also framework neutral, so organisations can use whatever outcome tools meet their needs.

Modules include: Communications; Evaluations, Evaluations Direct; Costing; Invoicing; Publishing; Multi-media; Staff Management; Library; Waiting Lists; Volunteering

Our development support offer

The support package includes:
- One year's subscription to Lamplight, including any modules.
- A full system implementation which includes an on-site visit, implementation workbook, 'phone, video and email support
- An on-site training day for up to 8 people, including customised training manuals
- One place on an Open Training day to cover advanced reporting and functionality
- Post-implementation support package

How do I know if this provider is right for my charity?

Lamplight is ideal for small to medium sized organisations delivering front-line services. Lamplight would suit an organisation needing to bring multiple sources of data together in one place. The system will allow an organisation to prepare for their increased reporting and monitoring needs as they grow.

Lamplight is most valuable when an organisation has some of the following characteristics:

- Reporting is difficult or time consuming
- They need access to data while out of the office
- Records are on paper, or lots of spreadsheets
- Lots of time is spent on admin

Charity Feedback:

"We are absolutely thrilled with the new system. It has given us an incredible tool for the whole organisation and we have found the system responsive to our needs yet simple to understand and implement."

"The process was great. We had several chats over the phone and you really got a feel of what we needed … The reporting we do has hugely changed and it is a lot easier to pull off reports quickly and efficiently"

"The system will enable us to able to access key information on the people who use our services when we need it, and where we need it. Staff members will be able to share information easily with each other and work on joint projects."

Input needed from you

See above. The implementation process takes from 8 to 12 weeks but can take longer depending on the needs of the organisation.

The investment in time for the organisation depends on the nature of the charity's current data capture methods and the extent to which their monitoring tools and reporting needs require review. Lamplight will provide a detailed workbook to guide them through the process and work with the organisation to set a timetable.